



WHITS Healthcare LLC - Transporter/Driver

Job Description: WHITS Healthcare Transporter/Driver

Position Summary:

The Transporter/Driver is responsible for safely transporting patients, medical equipment, and documents between homes, hospitals, clinics, and WHITS facilities. This role ensures timely and compassionate service while maintaining patient confidentiality and adhering to healthcare standards.

Key Responsibilities:

- Safely transport patients to and from appointments or healthcare facilities.
- Assist patients in and out of vehicles with care and professionalism.
- Maintain a clean, well-fueled, and properly serviced vehicle.
- Deliver supplies, medications, and paperwork as needed.
- Follow HIPAA and company policies regarding patient privacy.
- Communicate professionally with clients, caregivers, and WHITS staff.
- Report any delays, incidents, or concerns promptly to supervisors.

Qualifications:

- High school diploma or equivalent.
- Valid driver's license with a clean driving record.
- CPR/First Aid certification preferred.
- Prior experience in healthcare transport or customer service is a plus.
- Ability to lift up to 50 lbs and assist clients with mobility needs.
- Excellent communication and time-management skills.

Work Environment:

- Frequently driving, sitting, and assisting clients.
- Exposure to weather conditions during pick-up/drop-off.
- May involve transporting patients with limited mobility or special needs.



Interview Questions: Transporter/Driver

- • What experience do you have transporting patients or working in a healthcare setting?
- • How do you ensure patient safety during transport?
- • How do you handle unexpected delays or traffic while on a route?
- • Describe a time you had to assist someone with limited mobility—how did you ensure their comfort and safety?
- • How do you maintain confidentiality and professionalism when interacting with patients and families?
- • What steps do you take to keep your vehicle clean, maintained, and ready for service?